

# HVAC Service Corporation – Residential Service Agreement Options

## Service Agreement Tiers: Good, Better, Best

### 1. **Good Plan: Basic Maintenance Agreement**

*Ideal for customers looking for essential maintenance without extra add-ons.*

- **Price:** \$159/year (first system), \$99/year for each additional system
  - **Monthly Option:** \$13.25/month for the first system, \$8.25/month for additional systems
  - **Includes:**
    - 2 visits per year: pre-season cooling and heating check
    - Standard filter replacement during each visit
    - Basic 5-point inspection (includes filter, thermostat calibration, visual inspection of coils, check refrigerant level, and test system operation)
    - 10% discount on repairs
  - **No Additional Benefits** beyond basic inspection and filter replacement.
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### 2. **Better Plan: Standard Maintenance Agreement**

*The most popular option for balanced, comprehensive maintenance.*

- **Price:** \$199/year (first system), \$120/year for each additional system
- **Monthly Option:** \$16.58/month for the first system, \$10/month for additional systems
- **Includes:**
  - 2 visits per year: complete pre-season cooling and heating check
  - Filter replacement at each visit
  - 10-point inspection for each visit:
    - **For Heat Pumps:** condition check, capacitor check, refrigerant level, condenser fan motor amp draw, compressor amp draw, blower motor, condenser coils, evaporator coil, condensate drain/pump, filter check

- **For Gas Furnaces:** condition check, flame sensor, igniter, gas valve, heat exchanger, blower motor, combustion air vent, exhaust vent filter, fan blades, mold check on plenum
  - 10% discount on repairs
  - **Additional Benefit:** Priority service scheduling for any emergency repairs.
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### 3. **Best Plan: Premium Maintenance Agreement**

*For homeowners who want the most comprehensive service to maximize system efficiency and longevity.*

- **Price:** \$299/year (first system), \$175/year for each additional system
- **Monthly Option:** \$24.92/month for the first system, \$14.58/month for additional systems
- **Includes:**
  - 2 visits per year with an extended inspection and tune-up
  - Filter replacement at each visit, plus additional air quality assessment
  - Comprehensive 15-point inspection for each visit:
    - **For Heat Pumps:** All items from the 10-point check, plus cleaning of condenser and evaporator coils, thorough blower motor cleaning, check of all electrical connections, and verification of duct condition for leaks
    - **For Gas Furnaces:** All items from the 10-point check, plus additional cleaning of flame sensor, inspection of air ducts, testing of safety shut-off, and blower motor belt inspection (if applicable)
  - 10% discount on repairs
  - **Additional Benefits:**
    - **Priority Emergency Service:** Same-day response for emergency calls
    - **Waived Diagnostic Fees:** No diagnostic fee for any service call

- **Loyalty Credits:** \$25 annual credit toward replacement of major HVAC components (credited yearly up to \$100 total)